Response Procedures for Overturned Septage Trucks



NC Septage Program 919-707-8280

Division of Waste Management (main number) 919-707-8200

- 1. Check for injuries.
- 2. Dial 911 to report the accident/injuries/waste spill.
- 3. Keep public/bystanders away from the area.
- 4. Check for receptors (ditches, storm drains, streams, etc.) and try to contain the waste as much as possible with what is available (straw bales, absorbents, soil. etc.)
- 5. If the pump is still operable, pump up as much waste as possible.
- 6. If the pump is inoperable, contact another permitted septage firm to pump up the waste.
- 7. Contact Tony Gallagher, Environmental Supervisor, with the N.C. Division of Waste Management at (919)707-8280 to report the spill.
- 8. After the truck and waste have been removed, if it is required by the Division of Waste Management, power wash/clean the affected area and treat with hydrated lime. If power washing, contain the wash water and dispose as septage at a permitted facility.

